mhei
Maryland Healthcare Education Institute
Lead. Educate. Inform.

Courageous Conversations:

When the Going Gets Tough, The Tough Get Talking

VIRTUAL TRAINING

WHEN

April 29, 2027
10:00 AM – 12:00 PM

PROGRAM FEE

MHEI Member: $99

Non-Member: $199

REGISTER

To register, please visit MHEI.org. After you register, you will receive the virtual training log-in instructions including meeting ID and password information.

Questions? Contact Kelly Yost, Manager of Programs & Membership: 410.796.6239 kyost@mhei.org

REGISTER NOW



Program Overview

Being able to have effective conversations in our organizations improves relationships and creates accountability. This interactive workshop is MHEI's #1 requested program and teaches skills for creating alignment and agreement by fostering open dialogue around high stakes, emotional, or risky topics – at all levels of your organization.

Program Objectives

1. Identify when a conversation becomes crucial
2. Recognize the seven courageous conversations in health care
3. Analyze the five steps in courageous conversations
4. Practice having courageous conversations

About the Speaker

KATRINA COLEMAN, BSN, MSN
Leadership and Engagement Strategist
Over the past 25+ years, Katrina has consulted and coached hundreds of managers in developing and implementing key skills to create focus on achieving goals and easing their busy schedules. Katrina is a master's prepared nurse and an ATD-Certified Coach.