

Trauma Informed Care: Moving from Awareness to Action

VIRTUAL TRAINING

WHEN

October 8, 2026
11:00 AM – 12:00 PM

PROGRAM FEE

MHEI Member: \$199

Registration includes access to a recording for 60 days. There will be no charge for additional connections for employees within each hospital.

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Program Overview

Trauma-informed care is more than understanding trauma. It is about recognizing how trauma can shape a person's experience of healthcare and translating that understanding into the way care is delivered, documented, designed, and led.

In this session, Susie Branagan, BSN, RN, will move beyond trauma awareness to explore what trauma-informed care looks like in everyday healthcare practice and organizational culture. Participants will examine how trauma may present in both patients and healthcare professionals, how common healthcare interactions and systems can unintentionally contribute to distress or re-traumatization, and how principles such as safety, trust, choice, collaboration, and empowerment can be incorporated into clinical care, communication, workflow, policy, and leadership.

Through practical examples and case-based discussion, participants will leave with strategies they can apply within their own roles and organizations to help create safer, more responsive healthcare environments.

Program Objectives

At the conclusion of this session, participants should be able to:

- Describe core trauma-informed care principles and their relevance across healthcare settings.
- Recognize interactions, environments, and practices that may contribute to distress or re-traumatization.
- Apply communication and care strategies that promote safety, trust, choice, collaboration, and empowerment.

- Identify practical opportunities to embed trauma-informed principles into clinical practice, workflow, and organizational culture.

About the Speaker

SUSIE BRANAGAN, BSN, RN

Founder and CEO, Susie Branagan Consulting LLC

Susie Branagan, BSN, RN, is a healthcare consultant, speaker, author, and registered nurse whose work focuses on trauma-informed care, Just Culture, patient and staff safety, healthcare technology, and organizational culture.

Her experience spans frontline clinical care, nursing leadership, behavioral health, patient and staff safety, and healthcare technology. Susie brings the clinician's perspective into conversations about how healthcare organizations design systems, communicate with patients and staff, respond to human behavior, and create cultures where people feel safe enough to speak, participate, and receive care.

Target Audience

Chief Medical Officer, Chief Nursing Officer, Compliance Officer, Emergency Department Personnel, Joint Commission Coordinator, Medical Records, Quality Improvement personnel, Risk Manager, Legal Counsel