

# Integrating Virtual Care: A Paradigm Shift in Healthcare Delivery

## WHEN

May 27, 2026  
12:00PM – 1:30PM EST  
on Zoom

## PROGRAM FEE

**FREE** for MHEI, MPSC & MHA  
Members

## REGISTER

Please create or log in to your [MPSC learning portal account](#) to register for the training. You will receive an email reminder with the link to the session.

Questions? Contact Kelly Yost, Manager of Programs & Membership: 410.796.6239, [kyost@mhei.org](mailto:kyost@mhei.org)

Jacqueline Hartford, Program Manager:  
219-616-2199,  
[jhartford@midatlanticpatientsafety.org](mailto:jhartford@midatlanticpatientsafety.org)

[REGISTER NOW](#)



*MPSC, MHEI, and MHA have partnered with Caregility, a virtual care company, to offer a free, member-only educational session on integrating virtual care, designed to provide practical insights and strategies for today's healthcare environment.*

## Program Overview

The current state of healthcare is creating increasing demands on healthcare providers along with a diminishing workforce. Virtual care is rapidly evolving to provide a solution strategy to support the nursing workforce by mitigating cognitive and physical burden on the bedside nurse. This presentation will review the current state of healthcare workforce challenges and how nursing care is experiencing these solutions. As leadership struggles to define the value proposition with new technology, a review of fiscal and quality outcomes will be discussed.

After the program, hear from a panel of local Maryland healthcare leaders who are actively integrating virtual nursing into their organizations, sharing real-world best practices and lessons learned.

## Program Objectives

Upon completion of the presentation, participants will be able to:

1. Describe the current state of healthcare workforce challenges.
2. Identify multiple nursing workflows that support safe and quality care.
3. Report on how healthcare leadership can capture the value proposition of integrating virtual care nursing.
4. Understand how virtual care outcomes support regulatory reporting.

## About the Speaker



**Susan Kristiniak** is the Chief Nursing Officer for Caregility, a virtual care company with over 19,000 components supporting care internationally. Susan has served as a CNO for the CHS health system and Service Line Director for Penn Medicine. She currently holds an adjunct faculty position at Drexel University's School of Nursing. She has presented many topics that include virtual nursing, nursing wellness, palliative care, and psychiatric nursing.

## Target Audience

CNOs, all levels of Nursing, Patient Safety, Quality, IT/Clinical Informatics, any who may be impacted by virtual nursing

## Session Panelists

**Kristy Fogle, MMS, PA-C**, Clinical Director  
*LifeBridge Health – Center for Virtual Care*

**Donna M. Neale MD**, Medical Director, The NEST  
*University of Maryland Medical System*