

# Creating a High Reliability Environment



## VIRTUAL TRAINING

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### WHEN

*March 12, 2026  
9:00 AM – 11:00 AM*

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### PROGRAM FEE

*MHEI Member: \$199*

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### REGISTER

*To register, please visit [MHEI.org](https://mhei.org). After you register, you will receive the virtual training log-in instructions including meeting ID and password information.*

*Questions? Contact Kelly Yost, Manager of Programs & Membership: 410.796.6239  
[kyost@mhei.org](mailto:kyost@mhei.org)*

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## Program Overview

In healthcare, becoming an HRO means building a culture where safety is a core value, errors are prevented before they cause harm, and leaders are proactive in addressing risks. This session will equip healthcare leaders with the knowledge, skills and tools to guide their teams toward high reliability.

## Program Objectives

1. Explain the five principles of high reliability and their application in clinical and operational settings
2. Recognize barriers to achieving high reliability in healthcare organizations
3. Identify strategies to foster a strong safety culture and promote transparency

## About the Speaker

### KATRINA COLEMAN, BSN, MSN

Over the past 25+ years, Katrina has consulted and coached hundreds of managers in developing and implementing key skills to create focus on achieving goals and easing their busy schedules. Katrina is a master's prepared nurse and an ATD-Certified Coach.