

# The Joint Commission & CMS Update 2025 –

## WHEN

*October 28, 2025 8:30 AM – 4:00 PM*  
*Registration begins at 8:00 AM*

## WHERE

*Pierson Conference Center*  
*6820 Deerpath Road Elkridge, MD 21075*

## PROGRAM FEE

*MHEI Member: \$399*  
*Non-Member: \$799*

Unlimited Virtual Option Available

## REGISTER

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*Questions? Contact Kelly Yost, Manager of  
Programs & Membership: 410.796.6239  
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## Program Overview

This presentation will be a review of the top findings during regulatory surveys, mitigation strategies, as well as a look at new and upcoming changes in the standards for the accreditation organizations. This year's presentation will not only include the clinical aspects of the regulatory surveys, but also the physical environment.

Regulatory and Accreditation requirements are not simply one more thing that needs to be done. They are foundational to our quality and patient safety programs. Using your organization's operational infrastructure to drive accreditation and regulatory compliance is essential. Maximizing the use of current data streams and monitoring processes supports a more efficient and effective approach, leading to more robust use of the collected data and a more comprehensive improvement plan.

Join the Courtemanche & Associates Consultants as they discuss tips, strategies, and tools to assess and monitor your organization's operational infrastructure to optimize accreditation and regulatory compliance, share current trends in survey findings, and provide important information on new requirements in the pipeline.

## Program Objectives

- Identify 3 core components of the operational infrastructure that share responsibility for accreditation and regulatory compliance.
- Identify 2 opportunities to leverage the operational infrastructure to better support regulatory and accreditation activities.
- Discuss 2 areas that are trending in survey findings in the clinical areas, as well as the physical environment.

## About the Speakers

**Chris Pratt, MS, BSN, HACP** is a Senior Consultant with Courtemanche and Associates with more than 37 years in clinical and leadership experience working in varying healthcare positions from the bedside to the Boardroom. In this role, he is responsible for assessing healthcare organizations' readiness for licensing, accreditation, and regulatory compliance. He is trained in the survey process, auditing approach and survey outcome determination utilized by The Joint Commission, DNV, Centers for Medicare and Medicaid Services (CMS), and other regulatory agencies and accrediting organizations. He assists organizations with post-survey activities, education, patient safety strategies, and quality improvement initiatives and has experience in various health care settings including acute care, behavioral health, and ambulatory care settings.

**Micheal Miller, BS, CSP, CHSP, CLSS-HC, CHFSP, LSSYB** is an EC-LS Consultant working with Courtemanche & Associates. In this role, he is responsible for assessing healthcare organizational readiness for licensing, certification, accreditation, and regulatory compliance specifically related to the Environment of Care, Life Safety and Emergency Management requirements. He assists organizations with survey preparation, educational needs, post survey activities, follow-up, patient safety strategies and quality improvement initiatives.

## Target Audience

All hospital staff involved in achieving and sustaining accreditation and regulatory compliance or facilitating quality and patient safety initiatives such as Hospital Leaders, Physicians, Infection Prevention & Control Practitioners, Quality Management Professionals, Patient Safety Professionals, Nursing Staff & all healthcare disciplines.