MHEI PROGRAM

# The Joint Commission & CMS Update 2024 – Strategies for Hardwiring Compliance

## **WHEN**

October 22, 2024 8:30 AM – 4:00 PM Registration begins at 8:00 AM

#### WHERE

Pierson Conference Center 6820 Deerpath Road Elkridge, MD 21075

## **PROGRAM FEE**

Early Bird MHEI Member: \$299 (Register & Pay by September 22)

MHEI Member: \$399 (After September 22)

Non-Member: \$799

## **REGISTER**

To register, please visit MHEL.org.

Questions? Contact Kelly Yost, Manager of Programs & Membership: 410.796.6239 kyost@mhei.org

## REGISTER NOW



## **Program Overview**

Eighteen months after the official end of the Covid-19 pandemic, healthcare organizations continue to struggle with re-establishing compliance with many accreditation and regulatory requirements.

Regulatory and Accreditation requirements are not simply one more thing that needs to be done. They are foundational to our quality and patient safety programs. Using your organization's operational infrastructure to drive accreditation and regulatory compliance is essential. Maximizing use of current data streams and monitoring processes support a more efficient and effective approach, leading to more robust use of the collected data and a more comprehensive improvement plan.

Join the Courtemanche & Associates Consultants as they:

discuss tips, strategies and tools to assess and monitor your organization's operational infrastructure to optimize accreditation and regulatory compliance, share current trends in survey findings and provide important information on new requirements in the pipeline .

# **Program Objectives**

- Identify 3 core components of the operational infrastructure that share responsibility for accreditation and regulatory compliance.
- Identify 2 opportunities to leverage the operational infrastructure to better support regulatory and accreditation activities.
- Discuss 2 areas that are trending in survey findings.

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# **About the Speakers**

Patricia Cook, RPh, B.S., HACP, currently serves as Senior Consultant- Head of Consulting Services for Courtemanche & Associates. As a member of the Courtemanche & Associates team, Pat consults in all areas of accreditation and regulatory matters. Prior to joining the C&A team, Pat served as Corporate Vice President of Accreditation & Licensure for RWJ Barnabas Health. She brings with her 39 years of experience in health care across the continuum of care. Pat holds her Certification as a Healthcare Accreditation Professional, holds her Green Belt and is a Master Trainer in TeamSTEPPS and is a graduate of the School of Pharmacy at St. John's University.

Christopher Pratt, RN, MSN is a Senior Consultant team member with Courtemanche and Associates with more than 35 years in clinical and leadership experience working in varying healthcare positions. He retired in 2016 with over 29 years of distinguished service as a U.S. Navy Nurse Corps Officer. He is a licensed Registered Nurse with extensive experience in critical care, medical-surgical services, ambulatory care, staff development, nursing administration and quality. Chris graduated with a Bachelor of Science in Nursing degree from the University of South Carolina. Additionally, he earned a Master of Science in Educational Leadership from the University of Memphis in Tennessee. He holds numerous awards and recognitions of military service. Chris is trained in the use of Lean tools, project management and is a TeamSTEPPS instructor. He holds a Certification as a Healthcare Accreditation Professional.

# **Target Audience**

All hospital staff involved in achieving and sustaining accreditation and regulatory compliance or facilitating quality and patient safety initiatives such as Hospital Leaders, Physicians, Infection Prevention & Control Practitioners, Quality Management Professionals, Patient Safety Professionals, Nursing Staff & all healthcare disciplines.

