

Build basic leadership competencies

Strengthen mid-level and newly appointed leaders

6-month program

Monthly live virtual training sessions on the **2**nd and **3**rd
Tuesdays of each month

1:1 Leadership Coaching

Monthly Leadership Topics:

- Building Employee Relationships
 - Managing Performance
- Hiring for Fit: Behavioral Interviewing
- Courageous Conversations
- Finance and Budgeting Basics
- Human Resources

Strengthen Your Leadership Team for Success

Start Today!

Register Now: info@mhei.org

Phone: 410-796-6239 | Visit: www.mhei.org

www.mhei.org | in : Maryland Healthcare Education Institute (MHEI)



The Maryland Healthcare Education Institute presents

Management Boot Camp

July | January

BUILDING EMPLOYEE RELATIONSHIPS

Objectives:

- 1. Identify the key role of trust
- Examine your role and responsibilities in creating a climate of trust
- 3. Identify strategies to establish your credibility
- 4. Identify strategies to effectively manage multigenerational teams

August | February

FINANCE & BUDGETING

Objectives:

- 1. Describe the importance of cost containment
- 2. Identify the importance of good management of costs
- 3. Analyze financial statements, including budgets, income statements, and variance reports

September | March

HUMAN RESOURCES

Objectives:

- 1. Describe human resources activities
- 2. Review key labor laws and legislation
- 3. Identify employee rights based on the National Labor Relations Act
- 4. Recognize the importance of compliance
- 5. Identify at least two leadership actions to support employees and the organization

October | April

HIRING FOR FIT: BEHAVIORAL INTERVIEWING

Objectives:

- 1. Identify key components of the interview process
- 2. Recognize the advantages of behavioral interviewing
- Create behavioral based interview questions
- 4. Describe legal and illegal interview components

November | May

MANAGING PERFORMANCE

Objectives:

- 1. Identify the steps to effective delegation
- 2. Evaluate goals utilizing the SMART model
- 3. Recognize strategies of using staff feedback in managing performance
- 4. Identify effects of personal biases on performance assessments

December | June

COURAGEOUS CONVERSATIONS

Objectives:

- 1. Identify when a conversation becomes courageous
- 2. Recognize the seven courageous conversations in healthcare and their impact on strategic goals
- 3. Analyze the steps in courageous conversations
- 4. Demonstrate courageous conversation skills



Participant Information:

Name:

REGISTER NOW

To register, please complete the information above and email

Payment can be mailed to: 6820 Deerpath Road, Elkridge, MD 21075

completed form to Kelly Yost, kyost@mhei.org

QUESTIONS? Please call: 443.561.2027

The Maryland Healthcare Education Institute presents

Management Boot Camp

Degree(s):

MHEI's Management Boot Camp is a six-month leadership development program designed to give that new manager the management basics; how to manage responsibilities, how to manage people, and how to manage finances.

Virtually from your office or home office!

Monthly sessions are held:

Virtually the 2nd and 3rd Tuesdays* of each month for two, two-hour Zoom sessions from 10:00 a.m. – 12 noon *some exceptions on dates

REGISTRATION FORM

| Organization: | | | | | | |
|------------------------------------------------|------------------------------|-------------------------------|-------------------------------|--------------------------------|--------------------------------|--|
| Position at Organization: | | | | | | |
| How long in current position: | | | | | | |
| E-mail: | | | Pl | Phone: | | |
| Supervisor Information: | | | | | | |
| Name: | | | | Degree(s): | | |
| Title: | | | | | | |
| E-mail: | | | | Phone: | | |
| Please select/circle the month you will begin: | | | | | | |
| July 7.9.24 & 7.16.24 | August 8.13.24 & 8.20.24 | September 9.10.24 & 9.17.24 | October 10.8.24 & 10.15.24 | November 11.12.24 & 11.19.24 | December 12.10.24 & 12.17.24 | |
| D January 1.14.25 & 1.21.25 | February 2.11.25 & 2.18.25 | March 3.11.25 & 3.18.25 | April 4.9.24 & 4.16.24 | May 5.14.24 & 5.21.24 | June 6.11.24 & 6.18.24 | |

PROGRAM FEES

\$1200 for all 6 sessions

Registration is available to MHEI Members ONLY.

Fees are per participant and no substitutions