MHEI PROGRAM

# MHEI Preceptor Academy

# VIRTUAL PROGRAM

#### WHEN

September 5, 2024, 10:00am - 12:00pm

#### PROGRAM FEE

Early Bird MHEI Member: \$199

Non-Member: \$499

#### **REGISTER** *To register, please visit MHEI.org.*

Questions? Contact Kelly Yost, Manager of Programs & Membership: 410.796.6239 kyost@mhei.org

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#### **Program Overview**

Preceptors take on the vital role of orienting new staff to their roles as well as onboarding new staff to the culture of the department & organization. MHEI's Preceptor Academy is designed to engage & grow current & future preceptors with key education, tools, & strategies to foster a strong preceptor/orientee relationship. During this interactive one-day session, real-world scenarios will be used to examine adult learning principles, analyze various learning methodologies & apply strategies for giving & receiving feedback. Emotional intelligence will be defined & attendees will identify opportunities & strategies on using emotional intelligence to manage conflict as well as coach & develop others.

### **Program Objectives**

- 1. Describe the role and responsibilities of the preceptor
- 2. Examine adult learning principles
- 3. Analyze various learning methodologies
- 4. Recognize the core skills of emotional intelligence
- 5. Identify strategies on using emotional intelligence to manage conflict

6. Identify strategies on using emotional intelligence to coach and develop others

# About the Speaker

#### Lyndley Andrews, MS, PHR, SHRM-CP, Leadership and Engagement Strategist

Lyndley is a healthcare human resources professional with over 10 years experience in various aspects of HR including talent acquisition, onboarding, employee



engagement, employee relations, performance management and organizational development. Lyndley has experience partnering with healthcare leaders and guiding them through challenging situations as well as managing an HR team. In addition to holding two HR certifications, Lyndley is also certified through ATD's Improving Human Performance program. Lyndley is passionate about building collaborative relationships and offering customized strategies to help leaders and staff achieve results.

## **Target Audience**

- Nurse Preceptors
- Clinical & Non-Clinical Preceptors
- Staff involved in new hire orientation

