

MHEI PROGRAM

Collaboration: DiSC Behavioral Styles



VIRTUAL TRAINING

WHEN

*February 22, 2024
9:00 AM – 11:00 AM*

PROGRAM FEE

MHEI Member: \$299

Non-Member: \$598

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To register, please visit MHEI.org. After you register, you will receive the virtual training log-in instructions including meeting ID and password information.

*Questions? Contact Kelly Yost, Manager of Programs & Membership: 410.796.6239
kyost@mhei.org*

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Program Overview

Communication, teamwork and collaboration are critical for providing high-quality, safe patient care. The DiSC® Model of behavioral styles provides insight into the way each individual works. Having an awareness of different behavioral styles can improve communication and collaboration for better patient outcomes. In this interactive session, participants will complete the DiSC® behavioral styles inventory leading to enriched discussion of each individual's own style as well as the style of others. Armed with this knowledge, participants will gain an understanding of how others behave and, more importantly, how to use that knowledge to build a high-functioning team.

Program Objectives

1. Identify the 4 DiSC® behavioral styles
2. Determine one's own DiSC® behavioral style preferences
3. Identify the strengths and opportunities of the 4 DiSC® styles to improve communication, teamwork and collaboration for better patient outcomes

About the Speaker

KATRINA COLEMAN, BSN, MSN

Over the past 25+ years, Katrina has consulted and coached hundreds of managers in developing and implementing key skills to create focus on achieving goals and easing their busy schedules. Katrina is a master's prepared nurse and an ATD-Certified Coach.

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