

The Joint Commission & CMS Update 2023 – What Happened to our Compliance, and How Can We Get it Back?

WHEN

October 24, 2023 8:30 AM – 4:00 PM
Registration begins at 8:00 AM

WHERE

Pierson Conference Center
6820 Deerpath Road Elkridge, MD 21075

PROGRAM FEE

Early Bird MHEI Member: \$299 (Register & Pay by September 24)
MHEI Member: \$399 (After September 24)
Non-Member: \$799

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*Questions? Contact Kelly Yost, Manager of Programs & Membership: 410.796.6239
kyost@mhei.org*

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Program Overview

Regulatory and Accrediting Organizations have made minimal changes in 2023, but many organizations are finding themselves struggling with regulatory compliance as if a wave of new requirements has been rolled out. Many are asking themselves, "Where did our regulatory compliance go?". Health Care Organizations are working to reset their organizations post-pandemic, but what does that mean from a regulatory accreditation perspective? It means - Getting Back to Basics.

Join the Courtemanche & Associates Consultants as they discuss actual survey findings and the root causes identified following deep dives with organizations, along with strategies to get your compliance back on track.

Program Objectives

1. Identify 3 commonly cited findings during regulatory surveys
2. Identify 3 barriers that organizations are challenged with in reaching survey readiness
3. Discuss 2 strategies that can be used to rebuild and strengthen regulatory readiness

About the Speakers

Patricia Cook, RPh, B.S., HACP, currently serves as Senior Consultant- Head of Consulting Services for Courtemanche & Associates. As a member of the Courtemanche & Associates team, Pat consults in all areas of accreditation and regulatory matters, but as a Registered Pharmacist, she offers expertise in Medication Management. Prior to joining the C&A team, Pat served as Corporate Vice President of Accreditation & Licensure for RWJ Barnabas Health. She brings with her 38 years of experience in health

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care across the continuum of care. Pat holds her Certification as a Healthcare Accreditation Professional, holds her Green Belt and is a Master Trainer in TeamSTEPPS and is a graduate of the School of Pharmacy at St. John's University.

Christopher Pratt, RN, MSN is a Senior Consultant team member with Courtemanche and Associates with more than 34 years in clinical and leadership experience working in varying healthcare positions. He retired in 2016 with over 29 years of distinguished service as a U.S. Navy Nurse Corps Officer. He is a licensed Registered Nurse with extensive experience in critical care, medical-surgical services, ambulatory care, staff development, nursing administration and quality. Chris graduated with a Bachelor of Science in Nursing degree from the University of South Carolina. Additionally, he earned a Master of Science in Educational Leadership from the University of Memphis in Tennessee. He holds numerous awards and recognitions of military service. Chris is trained in the use of Lean tools, project management and is a TeamSTEPPS instructor. He holds a Certification as a Healthcare Accreditation Professional.

Target Audience

All hospital staff involved in CMS and/or Joint Commission Surveys and Preparation, including Hospital Leadership, Physicians, Infection Control Practitioners/Coordinators/Management, Quality Management Professionals, Nursing Staff & all healthcare disciplines.