

Accountability: Is It a Lost Art?

VIRTUAL TRAINING

WHEN

March 16 & March 23,
9:00 AM – 11:00 AM

PROGRAM FEE

MHEI Member: \$299

Non-Member: \$598

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To register, please visit MHEI.org. After you register, you will receive the virtual training log-in instructions including meeting ID and password information.

Questions? Contact Kelly Yost, Manager of Programs & Membership: 410.796.6239
kyost@mhei.org

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Program Overview

Creating a “culture of accountability” seems to be on every healthcare organization’s agenda. The results an organization achieves can be directly correlated to the level of accountability demonstrated by the members in the organization from the executive offices to the front-line staff. During these interactive sessions, you will learn key strategies for creating higher levels of ownership and accountability that will drive optimal performance and results in your department and ultimately your organization.

Program Objectives

1. Recognize the components of personal leadership accountability
2. Differentiate between performance management and coaching conversations and strategies
3. Identify leadership strategies to create a culture of accountability

About the Speaker

KATRINA COLEMAN, BSN, MSN

Over the past 25+ years, Katrina has consulted and coached hundreds of managers in developing and implementing key skills to create focus on achieving goals and easing their busy schedules. Katrina is a master’s prepared nurse and an ATD-Certified Coach.