

Build basic leadership competencies

Strengthen mid-level and newly appointed leaders

6-month program

Monthly live virtual training sessions on the **2**<sup>nd</sup> and **3**<sup>rd</sup>
Tuesdays of each month

1:1 Leadership Coaching

## **Monthly Leadership Topics:**

- Building Employee Relationships
  - Managing Performance
- Hiring for Fit: Behavioral Interviewing
- Courageous Conversations
- Finance and Budgeting Basics
- Human Resources

## Strengthen Your Leadership Team for Success

**Start Today!** 

Register Now: info@mhei.org

Phone: 410-796-6239 | Visit: www.mhei.org

www.mhei.org | in : Maryland Healthcare Education Institute (MHEI)



## The Maryland Healthcare Education Institute presents

# Management Boot Camp

### July | January

# BUILDING EMPLOYEE RELATIONSHIPS

### **Objectives:**

- 1. Identify the key role of trust
- 2. Examine your role and responsibilities in creating a climate of trust
- 3. Identify strategies to establish your credibility
- 4. Identify strategies to effectively manage multigenerational teams

## August | February

### **FINANCE & BUDGETING**

#### Objectives:

- 1. Describe the importance of cost containment
- 2. Identify the importance of good management of costs
- 3. Analyze financial statements, including budgets, income statements, and variance reports

### September | March

#### **HUMAN RESOURCES**

### **Objectives:**

- 1. Describe human resources activities
- 2. Review key labor laws and legislation
- Identify employee rights based on the National Labor Relations Act
- 4. Recognize the importance of compliance
- 5. Identify at least two leadership actions to support employees and the organization

## October | April

# HIRING FOR FIT: BEHAVIORAL INTERVIEWING

#### **Objectives:**

- 1. Identify key components of the interview process
- 2. Recognize the advantages of behavioral interviewing
- Create behavioral based interview questions
- 4. Describe legal and illegal interview components

## November | May

### **MANAGING PERFORMANCE**

#### Objectives:

- 1. Identify the steps to effective delegation
- 2. Evaluate goals utilizing the SMART model
- 3. Recognize strategies of using staff feedback in managing performance
- 4. Identify effects of personal biases on performance assessments

### December | June

# COURAGEOUS CONVERSATIONS

#### Objectives:

- 1. Identify when a conversation becomes courageous
- 2. Recognize the seven courageous conversations in healthcare and their impact on strategic goals
- 3. Analyze the steps in courageous conversations
- 4. Demonstrate courageous conversation skills



**Participant Information:** 

To register, please complete the information above and email

Payment can be mailed to: 6820 Deerpath Road, Elkridge, MD 21075

completed form to Kelly Yost, kyost@mhei.org

**QUESTIONS?** Please call: 443.561.2027

Name:

## The Maryland Healthcare Education Institute presents

# Management Boot Camp

Degree(s):

\$1200 for all 6 sessions

Registration is available to MHEI Members ONLY.

Fees are per participant and no substitutions

MHEI's Management Boot Camp is a six-month leadership development program designed to give that new manager the management basics; how to manage responsibilities, how to manage people, and how to manage finances.

### Virtually from your office or home office!

Monthly sessions are held:

**Virtually** the 2<sup>nd</sup> and 3<sup>rd</sup> Tuesdays\* of each month for two, two-hour Zoom sessions from 10:00 a.m. – 12 noon \*some exceptions on dates

## **REGISTRATION FORM**

Organization:						
Position at Organization:						
How long in current position:						
E-mail:			F	Phone:		
Supervisor Information:						
Name:				Degree(s):		
Title:						
E-mail:			F	Phone:		
Please select/circle the month you will begin:						
July	August	September	October	November	December	
7.11.23 &	8.9.22 &	9.13.22 &	10.11.22 &	11.8.22 &	12.13.22 &	
7.18.23	8.16.22	9.20.22	10.18.22	11.15.22	12.20.22	
П	П	П		П	П	
January	February	March	April	May	June	
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1.10.23 & 1.17.23	2.14.23 & 2.21.23	3.14.23 & 3.21.23	4.11.23 & 4.18.23	5.9.23 & 5.16.23	6.13.23 & 6.20.23	
1.17.23	2.21.23	3.21.23	4.10.23	3.10.23	0.20.23	
REGISTER NOW PROGRAM FEES						