

Workplace Violence in Healthcare – Establishing Your Program for Success



VIRTUAL TRAINING

WHEN

May 24, 2022, 9:00 AM – 10:30 AM

PROGRAM FEE

MHEI Member: \$199

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Program Overview

The incidence of workplace violence has skyrocketed in the healthcare setting with healthcare workers experiencing five times more incidents of workplace violence compared with other members of the country's workforce. It is imperative that healthcare leaders take action to design & implement a program to mitigate this threat to both staff and patient safety through comprehensive assessment and action. This program will assist you in mapping out your journey using resources from the Centers for Disease Control and Prevention (CDC), the Occupational Safety and Health Administration (OSHA), and others. This program will help you identify key attributes of workplace violence in terms of sources and types of violence and the potential impact on your organization. We will discuss the role of leadership and the structure and function of your workplace violence prevention program team. We will examine the risk assessment process for your organization and address the various dimensions of review to consider. Finally, we will discuss the various procedures, policies and processes that can support sustainment of your program including training, reporting, data collection and analysis. Please join us as we help you chart your course in meeting this challenge to delivery of safe and efficient patient care.

Program Objectives

- Be able to identify key attributes of workplace violence in terms of sources and types of violence and the impact on organizations
- Be able to discuss the importance of leadership in directing organizations in preventing and responding to workplace violence

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Courtemanche and Associates are pleased to offer 1.5 hours of continuing education credits through the American Nurses Credentialing Center (ANCC) for participants who complete the post course evaluation

Program Objectives

- Be able to identify how organizational risk analysis is critical in formation of organizational workplace violence programs
- Be able to identify key areas for educating and training leadership and staff in addressing workplace violence.
- Be able to identify key aspects of post event strategies.

About the Speaker

[Christopher Pratt, RN, MSN](#) is a Senior Consultant team member with [Courtemanche and Associates](#) with more than 33 years in clinical and leadership experience working in varying healthcare positions. He retired in 2016 with over 29 years of distinguished service as a U.S. Navy Nurse Corps Officer. He is a licensed Registered Nurse with extensive experience in critical care, medical-surgical services, ambulatory care, staff development, nursing administration and quality. Chris graduated with a Bachelor of Science in Nursing degree from the University of South Carolina. Additionally, he earned a Master of Science in Educational Leadership from the University of Memphis in Tennessee where he was inducted into the Phi Kappa Phi Honor Society for academic achievement. He holds numerous awards and recognitions of military service. Chris is trained in the use of Lean tools, project management and is a TeamSTEPPS instructor.

Target Audience

- Leaders and managers overseeing implementation of workplace violence prevention programs
- Workplace violence prevention team members
- Individuals involved in quality, regulatory readiness, performance improvement, risk management, safety and security, training, HR, facilities
- Clinical leaders and managers who would be participating in risk assessing their areas for workplace violence vulnerabilities and supporting implementation of workplace violence preventive measures
- Anyone who would benefit from understanding the elements of developing and implementing a workplace violence prevention program.