

Driving Workplace Violence Prevention Through Strategy and Best Practices

VIRTUAL TRAINING

WHEN

January 13, 2022 10:00 AM – 11:00 AM

PROGRAM FEE

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Program Overview

While workplace violence specific to health care settings is not a newly occurring phenomenon, incidents have, unfortunately, become more commonplace in recent years. With health care in the never-fading spotlight throughout the COVID pandemic, workplace violence has also been given public attention as national and statewide leaders seek to create solutions in providing a safe environment for health care workers. The Joint Commission (TJC) has issued new requirements that will go into effect Jan. 1, 2022 to provide the framework to help prevent violence in hospitals. This webinar will offer insight into the new TJC standards and will provide an overview of best practices that have resulted in significant reductions in bedside workplace violence. These insights and best practices are applicable to real-life scenarios and will help health care facilities develop programs to increase patient and staff satisfaction, reduce overall violence and subsequent injuries, and create a better patient care environment.

Program Objectives

- Describe the new Joint Commission workplace violence standards and how they apply to each facility.
- Determine methods to implement the new standards to drive workplace violence prevention.

About the Speaker

Michael Dunning, CEM, CHPA, Vice President, Healthcare Operations, Allied Universal Security Services