

How to Foster Psychological Safety and Inclusion

VIRTUAL TRAINING

WHEN

Wednesday, Sept. 15, 2021
10:00 am – 11:00 am

PROGRAM FEE

Complimentary for
MHA & MHEI Members

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ADDRESSING STRUCTURAL RACISM SERIES
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Maryland
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PROGRAM OVERVIEW

Research has shown psychological safety is essential for inclusion and team effectiveness. A psychologically safe environment is one where people feel safe enough to take interpersonal risks by expressing themselves. Psychological safety can explain differences in team performance, error reporting, and knowledge sharing. In health care, psychological safety can also mitigate the friction of working on highly diverse and specialized teams in a complex environment.

PROGRAM OBJECTIVES

By the completion of this program the participant will be able to:

1. Define what psychological safety is and what it is not
2. Identify why psychological safety is important in the workplace
3. Describe ways to intentionally foster psychological safety

ABOUT THE SPEAKER

Erika McMullen, MA Ed & HD, SHRM-SCP is founder of Moxie Consulting Group. Her passion is empowering people to create diverse, inclusive and high performing teams. She draws upon her 20 years of experience at the nation's leading healthcare organizations to provide innovative solutions.



Human Resource Management Senior Certified Professional (SHRM-SCP) and a Certified Master DISC Behavioral Analyst. She holds a Master of Arts in Education and Human Development from The George Washington University in Organizational Leadership and Learning. In addition to graduating from Florida International University with a bachelor's degree in Health Services Administration, Erika earned a Post-Baccalaureate Clinical Research Certificate from the University of Cincinnati.