

DiSC for Team Building

VIRTUAL TRAINING

WHEN

January 13, 2022 10:00 AM – 12:00 PM

PROGRAM FEE

FREE for MHEI Members

Non-Member: \$399

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Program Overview

Communication, teamwork and collaboration are critical for providing high-quality, safe patient care. The DiSC® Model of

behavioral styles provides insight into the way each individual works. Having an awareness of different behavioral styles can improve communication and collaboration for better patient outcomes. In this interactive session, participants will complete the DiSC® behavioral styles inventory leading to enriched discussion of each individual's own style as well as the style of others. Armed with this knowledge, participants will gain an understanding of how others behave and, more importantly, how to use that knowledge to be more effective in their interactions on the unit.

Program Objectives

1. Identify the 4 DiSC® behavioral styles
2. Determine one's own DiSC® style preferences
3. Recognize DiSC® style of others
4. Identify the strengths and opportunities of the 4 DiSC® styles to improve communication, teamwork and collaboration for better patient outcomes

About the Speaker

Mark Rulle, Ed.D., is currently the president of the Maryland Healthcare Education Institute. In this role, he has developed and overseen the development of multiple programs and services designed to assist member organizations in improving their operations through excellent leadership. Prior to this position Mark was a leader in health care education having worked in hospitals developing and implementing education and organizational change programs as well as processes designed to improve all aspects of health care including delivery of services, and employee and organizational culture.