

# Driving Results – Staff Engagement



## VIRTUAL TRAINING

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### WHEN

*November 4, 2021 10:00 AM – 12:00 PM*

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### PROGRAM FEE

*FREE for all MHEI Members*

*Non-Member: \$399*

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### REGISTER

*To register, please visit [MHEI.org](http://MHEI.org). After you register, you will receive the virtual training log-in instructions including meeting ID and password information.*

*Questions? Contact Kelly Yost, Manager of Programs & Membership: 410.796.6239  
[kyost@mhei.org](mailto:kyost@mhei.org)*

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## Program Overview

Current models of management extol the virtues of engaging employees in the work and the workplace. An exemplary leader understands the activities around motivating and influencing others, including what actions are considered de-motivators. This virtual training session will focus on evidence-based leadership strategies designed to increase employee engagement and ultimately the patient experience.

## Program Objectives

1. Define employee engagement
2. Recognize the implications of current evidence-based engagement research on the current organizational culture
3. Identify top employee engagement drivers
4. Describe the impact of engagement on performance outcomes
5. Identify at least three strategies to improve engagement based on engagement survey data

## About the Speaker

Lyndley O'Dell, MS, PHR, SHRM-CP is a healthcare human resources professional with over 10 years' experience in various aspects of HR including talent acquisition, onboarding, employee engagement, employee relations, performance management and organizational development. In addition to holding two HR certifications, Lyndley is also certified through ATD's Improving Human Performance program. Lyndley is passionate about building collaborative relationships and offering customized strategies to help leaders and staff achieve results.