

Creating a High Reliability Organization (HRO): The Foundations



VIRTUAL TRAINING

WHEN

August 5, 2021 10:00 AM – 12:00 PM

PROGRAM FEE

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Program Overview

A high reliability organization is an organization, that despite operating in a high stress, high-risk environment continually manages their environment mindfully, adopting a constant state of vigilance resulting in the fewest number of errors. High reliability, in an environment of uncertainty and risk, can strengthen a person's performance, improve the function of a team, and move an organization forward through uncertainty. This session will explore the foundational components of a HRO and leadership strategies to move your organization forward on the journey.

Program Objectives

1. Identify characteristics of safety in high-reliability organizations (HROs)
2. Describe the application of HROs in health care
3. Discuss the role of teamwork and multidisciplinary teams in transforming organizations to a culture of safety

About the Speaker

Lyndley O'Dell, MS, PHR, SHRM-CP is a healthcare human resources professional with over 10 years' experience in various aspects of HR including talent acquisition, onboarding, employee engagement, employee relations, performance management and organizational development. In addition to holding two HR certifications, Lyndley is also certified through ATD's Improving Human Performance program. Lyndley is passionate about building collaborative relationships and offering customized strategies to help leaders and staff achieve results.