MHEI PROGRAM

Leading Across Generations

VIRTUAL TRAINING

WHEN

June 3, 2021 10:00 AM – 12:00 PM

PROGRAM FEE

MHEI Member: $129

Non-Member: $399

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To register, please visit MHEI.org. After you register, you will receive the virtual training log-in instructions including meeting ID and password information.
Questions? Contact Kelly Yost, Manager of Programs & Membership: 410.796.6239 kyost@mhei.org

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Program Overview

Patient engagement, patient safety and overall positive patient outcomes rely on effective communication, teamwork, and engagement. For the first time ever, we have five generations working side-by-side in the workforce. What does that mean for healthcare leaders, especially nurse managers? In order to build cohesive, interdisciplinary teams and increase employee engagement levels, nurse managers must recognize the different perspectives, needs and motivators of the multigenerational workforce. Doing so allows nurse managers to identify the value each generation brings as well as effective ways to communicate and motivate across generations, to ensure high-quality, safe patient care. Incorporating current data and generational research, this interactive session focuses on understanding the unique characteristics of each generation and developing strategies to leverage the strengths of each to create a collaborative workforce.

Program Objectives

1. Identify the leader's role in leading a multigenerational workforce

2. Define the five generations in the workforce

3. Describe the unique characteristics of each generation

About the Speaker

Lyndley O'Dell, MS, PHR, SHRM-CP is a healthcare human resources professional with over 10 years' experience in various aspects of HR including talent acquisition, onboarding, employee engagement, employee relations, performance management and organizational development. In addition to holding two HR certifications, Lyndley is also certified through ATD's Improving Human Performance program.

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