

How to Practice Daily Inclusion & Civility in a Healthcare Setting

VIRTUAL TRAINING

WHEN

October 28, 2020 10:00 AM – 11:00 AM

PROGRAM FEE

MHEI Member: \$129

Non-Member: \$399

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Questions? Contact Kelly Yost, Manager of Programs & Membership: 410.796.6239

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Program Overview

It is important to recognize that inclusion and civility around matters of "race" can have a positive impact on the functioning of our individual departments as well as our entire organization. This includes the quality of our clinical performance, our ability to maintain a safe patient environment, and the desirability of our work environment for staff. During this program, we will share research regarding inclusion and psychological safety, and explore how inclusion and civility activate the benefits of diversity by creating a more productive and effective organization.

Program Objectives

By the completion of this program the participant will be able to:

1. Define inclusion in your own words
2. Explain the impact of inclusion in a healthcare setting
3. Identify one action to foster inclusion and civility daily

About the Speaker



Erika McMullen, MA Ed & HD, SHRM-SCP is founder of Moxie Consulting Group. Her passion is empowering people to create diverse, inclusive and high performing teams. She draws upon her 20 years of experience at the nation's leading healthcare organizations to provide innovative solutions.

Erika is a Society for Human Resource Management Senior Certified Professional (SHRM-SCP) and a Certified Master DISC Behavioral Analyst. She holds a Master of Arts in Education and Human Development from The George Washington University in Organizational Leadership and Learning. In addition to graduating from Florida International University with a bachelor's degree in Health Services Administration, Erika earned a Post-Baccalaureate Clinical Research Certificate from the University of Cincinnati.