# VIRTUAL CONFERANCE

# Pivoting To The Future



Resilience | Engagement | Leadership | Compassion

October 29-30 2020







Join us as we provide a roadmap to support, encourage, and build resilient teams

#### **Key Topics Will Include:**

Why Compassion Matters
Compassionate Leadership
Leading into an Uncertain Future
Maintaining People Centeredness
Operation Gratitude

Reward & Recognition
Daily Habits/Rituals
Courageous Conversations
Communicating Up, Listening Down
Compassion Fatigue
Lessons Learned

We need to support and rejuvenate our teams working tirelessly to deliver excellent care during COVID-19 and beyond

Compassion Tribe has been a valuable resource these past few months to both me and my team. I have joined almost every week & brought tips & wisdom from the sessions back to my team. Our whole team has gone remote supporting providers during COVID & it has been a huge challenge. I have felt the support of Compassion Tribe, and the topics presented weekly have sparked productive conversations around emotional intelligence, communication, encouragement, teamwork & resiliency in my team!

## **Meet Our Keynote Presenters**





Kathleen Lynam, RN, MPA Healthcare Experience Foundation



Lyndley O'Dell, MS Maryland Healthcare Education Institute



George Mayzell, MD, MBA Healthcare Experience Foundation



Katrina Coleman, BSN, MSN Maryland Healthcare Education Institute



Mark S. Rulle, Ed.D Maryland Healthcare Education Institute



Kathy Boswell Healthcare Experience Foundation



Katie Owens, MHA, CPXP Healthcare Experience Foundation



Brooke Billingsley Healthcare Experience Foundation



Jeff Sackrison, RN, MBA, FACHE Healthcare Experience Foundation



Barry Fleming Healthcare Experience Foundation

### October 29-30, 2020 *Registration: \$199*

To Register, Please Visit: www.mhei.org/programs





