

The Joint Commission & CMS Update 2020 - New Tools In the Toolbox: Accountability & Culture

WHEN

October 27, 2020 8:00 AM – 4:00 PM
Registration begins at 7:30 AM

WHERE

Pierson Conference Center
6820 Deerpath Road Elkridge, MD 21075

PROGRAM FEE

Early Bird MHEI Member: \$279 (Register & Pay by September 27)
MHEI Member: \$379 (After September 27)
Non-Member: \$749

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Program Overview

Achieving and maintaining a continuous state of survey readiness is essential for organizations. Survey outcomes impact reputation, clinical operations and financial stability.

This session will:

- Review the latest trends in survey activities & outcomes
- Provide guidance in understanding how accountability, ownership and culture can advance, support or impede regulatory compliance.
- Explore the expectations of CMS and the new 2021 Hospital Accreditation Standards.

Program Objectives

- Identify one current trend in survey activities
- State two key strategies to drive regulatory compliance through accountability, ownership and culture
- Discuss one 2021 regulatory change and its potential impact on organizations.

About the Speakers

Patricia Cook, RPh, B.S., HACCP, currently serves as Senior Consultant - Director of Administrative Services with Courtemanche & Associates. As a member of the C&A team, Pat consults in all areas of accreditation and regulatory matters, but as a Registered Pharmacist, she offers expertise in Medication Management. Prior to joining the C&A team, Pat served as System VP of Accreditation & Licensure for RWJ Barnabas Health & also served on the Editorial Board of the Aspen Publications for their Pharmacy Department Compliance Manual.

Christopher Pratt, RN, MSN is an Associate Consultant with Courtemanche & Associates with more than 33 years in clinical & leadership experience working in varying healthcare positions. He retired in 2016 with over 29 years of distinguished service as a U.S. Navy Nurse Corps Officer. Clinically, he is a licensed

Registered Nurse with extensive experience in critical care, medical-surgical services, ambulatory care, staff development, nursing administration and quality.

Target Audience

- All hospital staff involved in Joint Commission Surveys and Preparation, including Hospital Leadership, Physicians, Infection Control Practitioners/Coordinators/Management, Quality Management Professionals, Nursing Staff & Pharmacists.