

The Joint Commission & CMS Update 2020 - New Tools in the Toolbox: Accountability and Culture

Program Overview

Achieving and maintaining a continuous state of survey readiness is essential for organizations. Survey outcomes impact reputation, clinical operations and financial stability.

This session will:

- Review the latest trends in survey activities & outcomes
- Provide guidance in understanding how accountability, ownership and culture can advance, support or impede regulatory compliance.
- Explore the expectations of CMS and the new 2021 Hospital Accreditation Standards.

Program Objectives

1. Identify one current trend in survey activities
2. State two key strategies to drive regulatory compliance through accountability, ownership and culture
3. Discuss one 2021 regulatory change and its potential impact on organizations.

About the Speakers

Patricia Cook, RPh, B.S., HACCP, currently serves as Senior Consultant - Director of Administrative Services with Courtemanche & Associates. As a member of the C&A team, Pat consults in all areas of accreditation and regulatory matters, but as a Registered Pharmacist, she offers expertise in Medication Management. Prior to joining the C&A team, Pat served as System VP of Accreditation & Licensure for RWJ Barnabas Health & also served on the Editorial Board of the Aspen Publications for their Pharmacy Department Compliance Manual.

Christopher Pratt, RN, MSN is an Associate Consultant with Courtemanche & Associates with more than 33 years in clinical & leadership experience working in varying healthcare positions. He retired in 2016 with over 29 years of distinguished service as a U.S. Navy Nurse Corps Officer. Clinically, he is a licensed Registered Nurse with extensive experience in critical care, medical-surgical services, ambulatory care, staff development, nursing administration and quality.



DATE/TIME

Tuesday, October 27, 2020

8:00 AM –4:00 PM

Registration and Continental Breakfast begin at 7:30 AM

REGISTER NOW

LOCATION

Maryland Hospital Association
6820 Deerpath Road
Elkridge, MD 21075

PROGRAM FEE

Early Bird Member Discount \$279
(Register & Pay by September 27, 2020)

MHEI Member: \$379
(After September 27, 2020)

Non-MHEI Member: \$749

REGISTER

To register, please visit MHEI.org. Questions? Contact Kelly Yost, Manager of Programs & Membership, kyost@mhei.org

Who Should Attend

All hospital staff involved in Joint Commission Surveys and Preparation, including Hospital Leadership, Physicians, Infection Control Practitioners/Coordinators/Management, Quality Management Professionals, Nursing Staff & Pharmacists.



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