

The Joint Commission & CMS Update 2019 - Driving Safety & Quality with Accreditation & Regulatory Requirements

Program Overview

The stakes have never been higher. The intensity of each survey continues to increase as CMS continues to drive organizations to provide safer, high quality care every day to every patient. Reaching Zero Harm, remains the focus.

This session will:

- Review the latest trends in survey activities & outcomes
- Discuss anticipated focus areas for the coming year
- Provide guidance in understanding the process for assessing organizational risk & documenting the outcomes of those assessments to support your organization's pursuit to Zero Harm
- Examine the various survey outcomes and their impact on your organization.

Program Objectives

1. Identify one current trend in survey activities
2. State two key objectives to the risk assessment process
3. Discuss one potential survey outcome and its potential impact on the organization

About the Speakers

Sharon Dills, RN, MSN, HACP currently serves as Senior Consultant with Courtemanche and Associates. As a consultant and educator on Joint Commission (TJC), CMS and other regulatory compliance matters, Ms. Dills assists clients with Ongoing Accreditation Readiness by providing on-site system evaluations, consultations, education, and training. Sharon has been a member of the consulting team at Courtemanche & Associates for over 10 years and is highly respected by her colleagues and clients.

Patricia Cook, RPh, B.S., HACP, currently serves as Senior Consultant & Client Experience Professional with Courtemanche & Associates. As a member of the Courtemanche & Associates team, Pat consults in all areas of accreditation and regulatory matters, but as a Registered Pharmacist she offers expertise in Medication Management. Prior to joining the C&A team, Pat served in various leadership positions within Pharmacy & also served on the Editorial Board of the Aspen Publications for their Pharmacy Department Compliance Manual from 2000 to 2003.



DATE/TIME

Tuesday, October 29, 2019

8:00 AM –4:00 PM

Registration and Continental Breakfast begin at 7:30 AM

REGISTER NOW

LOCATION

Maryland Hospital Association
6820 Deerpath Road
Elkridge, MD 21075

PROGRAM FEE

Early Bird Member Discount \$279
(Register & Pay by September 29, 2019)

MHEI Member: \$379
(After September 29, 2019)

Non-MHEI Member: \$649

REGISTER

To register, please visit MHEI.org. Questions? Contact Kelly Yost, Manager of Programs & Membership, kyost@mhei.org

Who Should Attend

All hospital staff involved in Joint Commission Surveys and Preparation, including Hospital Leadership, Physicians, Infection Control Practitioners/Coordinators/Management, Quality Management Professionals, Nursing Staff & Pharmacists.



maryland healthcare
education institute
6820 Deerpath Rd.,
Elkridge MD 21075
410.796.6239 (p)
www.mhei.org