

Engagement Survey Results: Action Planning

Program Overview

You have data regarding the levels of staff engagement. Now what are you going to do with it? Action-planning is a powerful and flexible process for managing and measuring engagement goals. In this session we will explore the difference between goals, strategies and tactics. A key output of the session is an action plan document that contains detailed steps to accomplish specific goals connected to targeted performance objectives regarding staff engagement.

Program Objectives

1. Identify the criteria of an effective action plan
2. Differentiate between goals, strategies and tactics
3. Create action plans to drive staff engagement

About the Speaker

Lyndley O'Dell, MS, PHR, SHRM-CP is a healthcare human resources professional with over 8 years' experience in various aspects of HR including talent acquisition, onboarding, employee engagement, employee relations, performance management and organizational development. Lyndley has experience working with healthcare leaders to develop and monitor action plans around engagement survey results. In addition to holding two HR certifications, Lyndley is also certified through ATD's Improving Human Performance program. Lyndley is passionate about building collaborative relationships and offering customized strategies to help leaders and staff achieve results.



DATE/TIME

Thursday, October 24, 2019

8:30 AM – 12:00 PM

Registration and Continental
Breakfast begin at 8:00 AM

REGISTER
NOW

LOCATION

Maryland Hospital Association
Pierson Conference Center
6820 Deerpath Road
Elkridge, MD 21075

PROGRAM FEE

Early Bird MHEI Member: \$159 (Register & Pay by
September 24, 2019)

MHEI Member: \$199 (After September 24)

Non-Member: \$398

REGISTER

To register, please visit MHEI.org.

Questions? Contact Kelly Yost,
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