

***Costly Problems with Patient Quality? HCAHPS?  
Struggles with Staff Disengagement? Turnover?***

**PROPEL™ Coach Training is the Solution**

*The Maryland Healthcare Education Institute (MHEI) and The PROPEL Institute  
invite you to attend a FREE Introductory Workshop*

Discover how having an in-house PROPEL Coaching Team can facilitate performance improvement. Coaches enable your staff and leaders to use six PROPEL Principles™ to –

1. Significantly increase patient satisfaction and safety
2. Improve staff engagement which directly impacts:  
loyalty, retention, volume, revenue, profit, and cost reductions
3. Prevent burnout = put an end to unacceptable behavior
4. Be a Best Place to Work = Increase retention of RNs and Physicians

PROPEL initiatives produce remarkable results that are sustained for years -

- Patient satisfaction scores up 50%
- Staff turnover reduced by 80%
- Staff burnout dropped from 37% to 6%
- Staff callout and FMLA decreased 75%
- Patient fall rate cut by 70%
- HAI's reduced 50%
- ED diversion/Patient boarding eliminated



In this introductory workshop -

- Learn the true cost of problems re: patient flow, HCAHPS, patient safety, and staffing issues.
- Discover the 6 evidence-based PROPEL positive psychology principles that enable personal empowerment and optimize professional performance and teamwork.
- Receive a detailed description on training select employees to become PROPEL Coaches.

**REGISTER now for a FREE Introductory Workshop**

**Click on the date of your choice:**

[October 25, 2018](#)   [November 27, 2018](#)   [January 17, 2019](#)

Registration and Continental Breakfast 8:00 am, Workshop 8:30 am-12 pm

Address: 6820 Deerpath Road, Elkridge, MD 21075

Target Audience: CEOs, COOs, CNOs, CMOs, VPs, and Directors  
(Nursing, OD, HR, Physicians and Leaders who want to see significant results!)