The Joint Commission and CMS Update 2018

Program Overview

Regulatory and accrediting organization requirements are the foundation for quality care and patient safety – the requirements upon which healthcare organizations build excellent practice. The continued focus on Infection Control, and Suicide Prevention remain intense. Driving to Zero Harm is a renewed mission of the Joint Commission, but what does that mean and how do organizations develop an organized solid approach to becoming a highly reliable organization and improving patient safety.

This session will review the latest trends in survey activity including trends in the Safer Matrix and accreditation survey outcome trends while also focusing on the latest changes and news related to TJC and CMS. Understanding the rationale, survey process and how it relates to the journey to High Reliability, and accountability to ownership journey is essential for success and a core concept that will be explored.

Program Objectives

- 1. Identify at least one key activity that will help drive us to high reliability
- 2. State one accreditation survey outcome and the associated follow-up activities
- 3. Discuss how the journey to high reliability and Zero Harm will be integrated into the survey process

About the Speaker

Sharon Dills, MSN, RN, HACP, GRCP serves as a Senior Consultant with Courtemanche & Associates. She is a consultant and educator on both Joint Commission (TJC), Centers for Medicare and Medicaid (CMS) and regulatory requirements. Ms. Dills has extensive experience with mock surveys, quality and patient safety initiatives, onsite survey support and all other areas related to accreditation and regulatory matters. As an educator she has implemented solutions to improve patient care and produce positive outcomes. She has developed system-wide tracer teams, educated staff at all levels of all disciplines, created & implemented regulatory documents and served as Chair of patient safety projects. She has over 30 years of nursing experience and over 15 years of experience with accreditation and regulatory processes. In addition, she also has a background in Behavioral Health and is a Certified Green Belt.



DATE/TIME Thursday, November 1, 2018

8:00 AM –4:00 PM Registration and Continental Breakfast begin at 7:30 AM

LOCATION Maryland Hospital Association 6820 Deerpath Road Elkridge, MD 21075

PROGRAM FEE

Early Bird Member Discount \$249 (Register & Pay by October 1, 2018)

MHEI Member: \$349 (After October 1, 2018)

Non-MHEI Member: \$499

REGISTER

To register, please visit MHEI.org. , Questions? Contact Kelly Yost, Manager of Programs & Membership, kyost@mhei.org

Who Should Attend

All hospital staff involved in Joint Commission Surveys and Preparation, including Hospital Leadership, Physicians, Infection Control Practitioners/Coordinators/Management, Quality Management Professionals, Nursing Staff & Pharmacists.

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