

COURAGEOUS CONVERSATIONS: WHEN THE GOING GETS TOUGH, THE TOUGH GET TALKING



Do This...

- For improved collaboration and teamwork
- For increased accountability
- For patient safety and quality of care
- To invest in your team!

Content crafted to meet your needs

On your campus

Details

Is your team struggling with managing difficult messages and providing feedback to one another? Being able to have effective conversations in our organizations improves relationships and creates accountability. This interactive workshop is MHEI's #1 requested program and teaches skills for creating alignment and agreement by fostering open dialogue around high-stakes, emotional, or risky topics – at all levels of your organization. As a result, you should see an increase in morale, teamwork, and engagement.

Objectives

- Identify when a conversation becomes courageous
- Recognize the seven courageous conversations in healthcare
- Analyze the five steps in courageous conversations
- Demonstrate courageous conversation skills



Scheduling

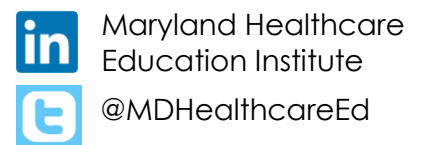
- Conveniently on your campus
 - Day
 - Evening
 - Night
 - Weekend
- Program length customized to fit your time frame

Contact Info

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