

Creating a High Reliability Organization

Program Overview

A high reliability organization is an organization, that despite operating in a high stress, high-risk environment continually manages their environment mindfully, adopting a constant state of vigilance resulting in the fewest number of errors. High reliability, in an environment of uncertainty and risk, can strengthen a person's performance, improve the function of a team, and move an organization forward through uncertainty. This session will explore the foundational components of a HRO and leadership strategies to move your organization forward on the journey.

Program Objectives

1. Identify characteristics of safety in high-reliability organizations (HROs)
2. Describe the application of HROs in health care
3. Discuss the role of teamwork and multidisciplinary teams in transforming organizations to a culture of safety

Who Should Attend

All Healthcare Leaders

About the Speaker

Katrina Coleman, BSN, MSN, has been in the health care industry for 20 years during which she has consulted and coached with hundreds of managers assisting them in developing and implementing skills to help them achieve their goal of running a productive and quality-driven department/unit. As a master's prepared nurse and an ATD-Certified Coach with many years of hospital experience behind her, Katrina understands the needs of leaders and staff as well as the environment in which they operate. Katrina's goal is to assist others in using their own talents and strengths to create quality outcomes.



DATE/TIME

Tuesday, May 15, 2018

8:30 AM – 12:30 PM

Registration and Continental Breakfast begin at 8:00 AM

REGISTER NOW

LOCATION

Maryland Hospital Association
Pierson Conference Center
6820 Deerpath Road
Elkridge, MD 21075

PROGRAM FEE

MHEI Member Discount \$125

Non-MHEI Member: \$225

REGISTER

To register, please visit MHEI.org.

Questions? Contact Kelly Yost,
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