

Robust Performance Tools for Enhanced Productivity

Program Overview

If you are interested in improving the efficiency of your department, this workshop will help you focus on critical areas of need, giving you tools to make evidence-based improvement quickly. Come and learn a handful of key LEAN improvement tools that provide the biggest return in the least amount of time and require the shortest learning curve for you. Upon completion of the program, you will be able to apply these tools to your own unique situation.

Tools included in the program are:

- Process Mapping
- Spaghetti Diagrams
- 5S
- Pull vs. Push
- PDCA

Program Objectives

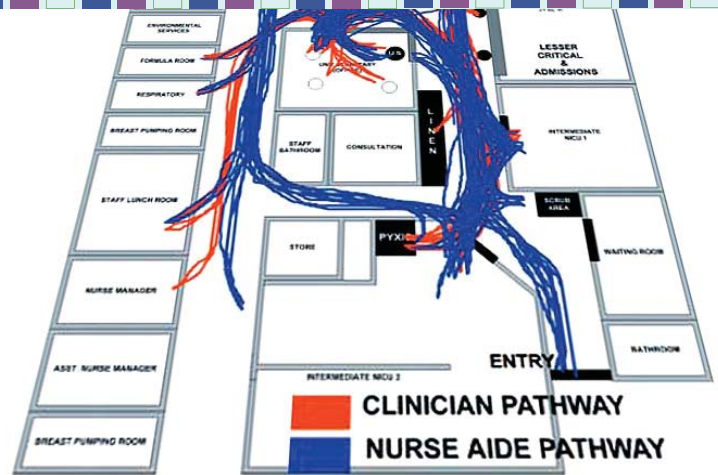
1. Identify and use the five most useful productivity tools.
2. Apply each tool to the appropriate productivity issue or situation.
3. Recognize barriers to implementation and how to overcome them.

About the Speaker

Katrina Coleman, MSN, RN, has been in the health care industry for 20 years during which she has consulted and coached with hundreds of managers assisting them in developing and implementing skills to help them achieve their goal of running a productive and quality-driven department/unit. As a master's prepared nurse and an ATD-Certified Coach with many years of hospital experience behind her, Katrina understands the needs of leaders and staff as well as the environment in which they operate. Katrina's goal is to assist others in using their own talents and strengths to create quality outcomes.

This educational activity is jointly provided by AXIS Medical Education and MHEI.

(over)



DATE/TIME

Thursday, November 16, 2017

8:30 AM – 3:30 PM

Registration and Continental Breakfast begin at 8:00 AM

REGISTER NOW

LOCATION

Maryland Hospital Association
Pierson Conference Center
6820 Deerpath Road
Elkridge, MD 21075

PROGRAM FEE

Early Bird Member Discount \$199
(Register & Pay by October 16, 2017)

MHEI Member: \$249 (After October 16, 2017)

Non-Member: \$349

REGISTER

To register, please visit MHEI.org.

Questions? Contact Kelly Yost,
Manager of Programs and Membership:

410.796.6239

kyost@mhei.org

CONTINUING EDUCATION
Accreditation Statement



In support of improving patient care, this activity has been planned and implemented by AXIS Medical Education and MHEI. AXIS Medical Education is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team.

Credit Designation for Nursing

AXIS Medical Education designates this continuing nursing education activity for 5.75 contact hours.

Learners are advised that accredited status does not imply endorsement by the provider or ANCC of any commercial products displayed in conjunction with an activity.

Quality Professionals

This program has been approved by the National Association for Healthcare Quality for 5.75 CPHQ continuing education hours.

AXIS Contact Information

For information about the accreditation of this program please contact AXIS at 954-281-7524 or info@axismeded.org.

DISCLOSURE OF CONFLICTS OF INTEREST

AXIS Medical Education requires instructors, planners, managers and other individuals and their spouse/life partner who are in a position to control the content of this activity to disclose any real or apparent conflict of interest they may have as related to the content of this activity. All identified conflicts of interest are thoroughly vetted by AXIS for fair balance, scientific objectivity of studies mentioned in the materials or used as the basis for content, and appropriateness of patient care recommendations.

The faculty reported the following financial relationships or relationships they or their spouse/life partner have with commercial interests related to the content of this continuing education activity:

Name of Faculty or Presenter	Reported Financial Relationship
Katrina Coleman, RN, MSN	Nothing to disclose

The planners and managers reported the following financial relationships or relationships they or their spouse/life partner have with commercial interests related to the content of this continuing education activity:

Name of Planner/Manager	Reported Financial Relationship
Katrina Coleman, RN, MSN	Nothing to disclose
Kelly Yost	Nothing to disclose
Dee Morgillo, MEd, CHCP	Nothing to disclose

DISCLAIMER

Participants have an implied responsibility to use the newly acquired information to enhance patient outcomes and their own professional development. The information presented in this activity is not meant to serve as a guideline for patient management. Any procedures, medications, or other courses of diagnosis or treatment discussed in this activity should not be used by clinicians without evaluation of patient conditions and possible contraindications on dangers in use, review of any applicable manufacturer's product information, and comparison with recommendations of other authorities.

AMERICANS WITH DISABILITIES ACT

In compliance with the Americans with Disabilities Act, we will make every reasonable effort to accommodate your request.

Requirements for credit:

- Attend/participate in the educational activity and review all course materials.
- Complete the CE Declaration form online by 11:59 pm ET on November 30, 2017
- Instructions will be provided. If you do not enter the online portal by the above date, you will not be able to retrieve your statement of participation.
- Upon successful completion of the online form, your statement of completion will be presented to you to print.