

Leadership Challenges: Medical Errors, Protecting Speaking Up and Addressing Workplace Bullying



Program Overview

This presentation will explore particularly challenging situations that health care leaders might encounter, such as developing and enforcing organizational policies on disclosing medical errors to harmed parties, protecting personnel who speak up about suboptimal work environments or colleagues and diminishing workplace bullying. The webinar presenter will describe scenarios typical to each challenge and then list some management strategies that can prove effective in addressing them.

Program Objectives

At the completion of this program, the participants will be able to:

- Describe particularly vexing kinds of medical errors and what an ethical leadership response would be.
- Explain the importance of speaking up in the health care workplace and how leadership might create an atmosphere where personnel feel safe in addressing what they perceive as workplace flaws.
- Describe examples of workplace bullying and how leadership, as well as frontline personnel, might diminish their occurrence so as to realize a more psychologically healthy work environment.

About the Speaker

John Banja, PhD is a professor in the Department of Rehabilitation Medicine and a medical ethicist at the Center for Ethics at Emory University. He also directs the Section on Ethics for the Atlanta Clinical and Translational Science Institute at Emory. Dr. Banja earned a doctorate degree in philosophy from Fordham University and has taught and lectured on topics in medical ethics throughout the United States. He has authored or coauthored more than 200 publications and has delivered more than 800 presentations at regional, national and international conferences. His most recent book is titled, "Medical Errors and Medical Narcissism." He serves as the editor of the American Journal of Bioethics Neuroscience the leading scholarly journal in the field of neuroethics. Dr. Banja is also a former board member of the Commission for Case Manager Certification and the American Society of Cataract and Refractive Surgery.

Who Should Attend

Health Care leaders

WEBINAR

DATE/TIME

Tuesday
February 14, 2017
2:00 PM - 3:00 PM

REGISTER
NOW

PROGRAM FEE

Webinar connection for MHEI Members: \$175

Webinar connection & CD recording of
the webinar for MHEI Members: \$250

Webinar connection for Non-MHEI Members: \$300

Webinar connection & CD recording of
the webinar for Non-MHEI Members: \$375

Registration fee covers one connection per registration.
Multiple participants can view the webinar. Payment must be received
before connection instructions will be sent

REGISTER

To register, please visit MHEI.org.

Questions? Contact Kelly Yost,
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