

Re-recruiting Your "A" Team

Program Overview

Take a moment to think about your highest performing employees that make up your "A" team. Now think about your reaction if any one of them came to you with their resignation in hand.

Proactively identifying and implementing strategies to re-recruit and retain your "A" team can prevent you from experiencing this unfortunate scenario firsthand. Research and best practices from organizations like The Studer Group and The Advisory Board Company support and promote the need to make a significant investment in your high performing employees. In this interactive skill-building session, you will learn and practice simple yet valuable tools and techniques for keeping your "A" team intact.

Program Objectives

1. Recognize the importance of retaining your high performers
2. Evaluate research and strategies on retention
3. Review effective tools and techniques to retain high performers
4. Design an action plan for re-recruiting your "A" team

About the Speaker

Lyndley O'Dell, MS is a healthcare human resources professional with experience in various aspects of HR including talent acquisition, onboarding, employee engagement, employee relations, performance management and organizational development. Lyndley has firsthand experience managing employee relations issues and partnering with healthcare leaders to identify and address performance concerns using coaching techniques, performance improvement plans and progressive discipline.

Who Should Attend?

- Clinical and Non-Clinical Leaders, including Team Leaders, Supervisors, Coordinators, Managers and above
- HR professionals

This educational activity is jointly provided by AXIS Medical Education and MHEI.



DATE/TIME

Tuesday, August 15, 2017

8:30 AM – 12:00 PM

Registration and Continental Breakfast begin at 8:00 AM

LOCATION

Maryland Hospital Association
Pierson Conference Center
6820 Deerpath Road
Elkridge, MD 21075

PROGRAM FEE

MHEI Member: \$89

Non-Member: \$129

REGISTER

To register, please visit MHEI.org.
Questions? Contact Kelly Yost,
Manager of Programs & Membership: 410.796.6239
kyost@mhei.org



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CONTINUING EDUCATION

Accreditation Statement

In support of improving patient care, AXIS Medical Education is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team.

Credit Designation for Nursing

AXIS Medical Education designates this continuing nursing education activity for 3.25 contact hours.

Learners are advised that accredited status does not imply endorsement by the provider or ANCC of any commercial products displayed in conjunction with an activity.

AXIS Contact Information

For information about the accreditation of this program please contact AXIS at 954-281-7524 or info@axismeded.org.

DISCLOSURE OF CONFLICTS OF INTEREST

AXIS Medical Education requires instructors, planners, managers and other individuals and their spouse/life partner who are in a position to control the content of this activity to disclose any real or apparent conflict of interest they may have as related to the content of this activity. All identified conflicts of interest are thoroughly vetted by AXIS for fair balance, scientific objectivity of studies mentioned in the materials or used as the basis for content, and appropriateness of patient care recommendations.

The faculty reported the following financial relationships or relationships they or their spouse/life partner have with commercial interests related to the content of this continuing education activity:

Name of Faculty or Presenter	Reported Financial Relationship
Lyndley O'Dell, MS	Nothing to disclose

The planners and managers reported the following financial relationships or relationships they or their spouse/life partner have with commercial interests related to the content of this continuing education activity:

Name of Planner/Manager	Reported Financial Relationship
Dee Morgillo, MEd, CHCP	Nothing to disclose
Holly M. Hampe, D.Sc., RN, MHA, MRM	Nothing to disclose
Kelly Yost	Nothing to disclose
Alison Burrows	Nothing to disclose

DISCLAIMER

Participants have an implied responsibility to use the newly acquired information to enhance patient outcomes and their own professional development. The information presented in this activity is not meant to serve as a guideline for patient management. Any procedures, medications, or other courses of diagnosis or treatment discussed in this activity should not be used by clinicians without evaluation of patient conditions and possible contraindications on dangers in use, review of any applicable manufacturer's product information, and comparison with recommendations of other authorities.

AMERICANS WITH DISABILITIES ACT

In compliance with the Americans with Disabilities Act, we will make every reasonable effort to accommodate your request. For any special requests, please contact MHEI at 410-796-6239 before the meeting dates.

Requirements for credit:

- Attend/participate in the educational activity and review all course materials.
- Complete the CE Declaration form online by 11:59 pm ET August 29, 2017. Instructions will be provided. If you do not enter the online portal by the above date, you will not be able to retrieve your statement of participation.
- Upon successful completion of the online form, your statement of completion will be presented to you to print.