# The Leadership Challenge: Driving Results

### Program Overview

Leadership is learnable, measurable and teachable! Evidencebased leadership research often holds the key to assisting us in getting the results we need. However, the struggle for many managers is having the time to evaluate the evidence and develop it into strategies that are realistic and practical. In this program, MHEI does that work for you. Based on the classic research of Kouzes and Posner, this program distills the practice of results-oriented leadership down to a handful of workable strategies applicable to any health care setting.

## Program Objectives

- 1. Analyze leadership actions that will enable others to reach organizational and departmental goals
- 2. Recognize when and how to challenge the status quo as a means of process improvement
- 3. Identify role modeling behavior that encourages accountability and results
- 4. Apply leadership strategies to a current organizational challenge

## About the Speakers

Katrina Coleman, RN, MSN, develops customized training and consulting services based on the organization's identified needs. She has over 20 years experience in healthcare serving in the beginning of her career as a registered nurse in pediatrics, med/surg, and home health. For the past 15 years, she has focused on making a difference in health care by developing the leadership skills of senior leaders, directors, managers, supervisors and staff nurses.

Lyndley O'Dell, MS is a healthcare human resources professional with experience in various aspects of HR including talent acquisition, onboarding, employee engagement, employee relations, performance management and organizational development. Lyndley worked for hospitals in health systems and has firsthand experience partnering with leaders and recruiting for clinical and non-clinical, tough to fill roles. Lyndley understands the challenges specific to healthcare recruitment and builds collaborative relationships to understand, work through and conquer those challenges.

This educational activity is jointly provided by AXIS Medical Education and MHEI.

Addressing Problems Providing the Big Picture Structuring Messages Exploration Building of the Wessages Exploration Buildi

# DATE/TIME Tuesday, September 12, 2017

8:30 AM –3:30 PM Registration and Continental Breakfast begin at 8:00 AM

# LOCATION

Maryland Hospital Association

Pierson Conference Center 6820 Deerpath Road Elkridge, MD 21075

# **PROGRAM FEE**

Early Bird MHEI Member: \$199 (Register & Pay by August 12, 2017) MHEI Member: \$249 (After August 12, 2017)

Non-Member: \$349

**REGISTER** To register, please visit MHEI.org.

Questions? Contact Kelly Yost, Manager of Programs & Membership:

410.796.6239 kyost@mhei.org



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#### CONTINUING EDUCATION

#### Accreditation Statement

This activity is planned and implemented by AXIS Medical Education and Maryland Healthcare Education Institute. AXIS Medical Education is accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC) to provide continuing education for the healthcare team.

#### Credit Designation for Nursing

AXIS Medical Education designates this continuing nursing education activity for 6.0 contact hours. Learners are advised that accredited status does not imply endorsement by the provider or ANCC of any commercial products displayed in conjunction with an activity.

#### **AXIS Contact Information**

For information about the accreditation of this program please contact AXIS at 954-281-7524 or info@axismeded.org.

#### DISCLOSURE OF CONFLICTS OF INTEREST

AXIS Medical Education requires instructors, planners, managers and other individuals and their spouse/life partner who are in a position to control the content of this activity to disclose any real or apparent conflict of interest they may have as related to the content of this activity. All identified conflicts of interest are thoroughly vetted by AXIS for fair balance, scientific objectivity of studies mentioned in the materials or used as the basis for content, and appropriateness of patient care recommendations.

The faculty reported the following financial relationships or relationships they or their spouse/life partner have with commercial interests related to the content of this continuing education activity:

Name of Faculty or Presenter	Reported Financial Relationship
Katrina Coleman, MSN, RN	Nothing to disclose
Lyndley O'Dell	Nothing to disclose

The planners and managers reported the following financial relationships or relationships they or their spouse/life partner have with commercial interests related to the content of this continuing education activity:

Name of Planner/Manager	Reported Financial Relationship
Katrina Coleman, MSN, RN	Nothing to disclose
Dee Morgillo, MEd., CHCP	Nothing to disclose
Kelly Yost	Nothing to disclose

#### DISCLAIMER

Participants have an implied responsibility to use the newly acquired information to enhance patient outcomes and their own professional development. The information presented in this activity is not meant to serve as a guideline for patient management. Any procedures, medications, or other courses of diagnosis or treatment discussed in this activity should not be used by clinicians without evaluation of patient conditions and possible contraindications on dangers in use, review of any applicable manufacturer's product information, and comparison with recommendations of other authorities.

#### AMERICANS WITH DISABILITIES ACT

In compliance with the Americans with Disabilities Act, we will make every reasonable effort to accommodate your request. For any special requests, please contact MHEI at 410-796-6239 prior to the meeting dates.

#### Requirements for credit:

- Attend/participate in the educational activity and review all course materials.
- Complete the CE Declaration form online by 11:59 pm ET September 26, 2017. Instructions will be provided. If you do not enter the online portal by the above date, you will not be able to retrieve your statement of participation.
- Upon successful completion of the online form, your statement of completion will be presented to you to print.