

# Behavioral Interviewing

## Program Overview

Set the stage for engagement by selecting candidates who are the “right” fit for your organization’s culture. Employees who are committed to the mission, vision and values of your organization are key drivers of engagement. Competency-based, behavioral interviewing is the new standard and best practice in employment hiring. Based on social and ethnographic research, behavioral interviewing techniques help evaluate past behavior as an indicator of motivation and future performance. Hiring engaged employees builds a culture of engagement and drives success in meeting goals and initiatives for your organization. This interactive session will benefit novice to experienced interviewers in understanding, applying and implementing behavioral interviewing skills in their next interview.

## Program Objectives

1. Differentiate between traditional and behavioral interviewing methods
2. Develop a foundation of behavioral-based interviewing skills and formulate behavioral-based interview questions
3. Discuss benefits of behavioral interviewing techniques in organizations
4. Demonstrate conducting a behavioral interview

## About the Speaker

Lyndley O’Dell, MS, PHR, SHRM-CP HR is a healthcare human resources professional with experience in various aspects of HR including talent acquisition, onboarding, employee engagement, employee relations, performance management and organizational development. She has worked for hospitals in health systems and has firsthand experience partnering with leaders while recruiting for clinical and nonclinical, tough to fill roles.

This educational activity is jointly provided by AXIS Medical Education and MHEI.



## DATE/TIME

Tuesday, June 13, 2017

8:30 AM –12:00 PM

Registration and Continental Breakfast begin at 8:00 AM

## LOCATION

Maryland Hospital Association  
Pierson Conference Center  
6820 Deerpath Road  
Elkridge, MD 21075

## PROGRAM FEE

MHEI Member: \$89

Non-Member: \$129

## REGISTER

To register, please visit [MHEI.org](http://MHEI.org).  
Questions? Contact Kelly Yost,  
Manager of Programs & Membership: 410.796.6239  
[kyost@mhei.org](mailto:kyost@mhei.org)

## WHO SHOULD ATTEND?

- Hiring Leaders
- Frontlines Staff involved in the interview process
- HR professionals and Recruiters



maryland healthcare  
education institute  
6820 Deerpath Rd.,  
Elkridge MD 21075  
410.796.6239 (p)  
[www.mhei.org](http://www.mhei.org)

## Accreditation Statement

This activity is planned and implemented by AXIS Medical Education and Maryland Healthcare Education Institute. AXIS Medical Education is accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC) to provide continuing education for the healthcare team.

## Credit Designation for Nursing

AXIS Medical Education designates this continuing nursing education activity for 3.25 contact hours.

Learners are advised that accredited status does not imply endorsement by the provider or ANCC of any commercial products displayed in conjunction with an activity.

## AXIS Contact Information

For information about the accreditation of this program please contact AXIS at 954-281-7524 or [info@axismeded.org](mailto:info@axismeded.org).

## Disclosure of Conflicts on Interest

AXIS Medical Education requires instructors, planners, managers and other individuals and their spouse/life partner who are in a position to control the content of this activity to disclose any real or apparent conflict of interest they may have as related to the content of this activity. All identified conflicts of interest are thoroughly vetted by AXIS for fair balance, scientific objectivity of studies mentioned in the materials or used as the basis for content, and appropriateness of patient care recommendations.

The faculty reported the following financial relationships or relationships they or their spouse/life partner have with commercial interests related to the content of this continuing education activity:

Name of Faculty or Presenter	Reported Financial Relationship
Lyndley O'Dell, MS, PHR, SHRM-CP HR	Nothing to disclose

The planners and managers reported the following financial relationships or relationships they or their spouse/life partner have with commercial interests related to the content of this continuing education activity:

Name of Planner/Manager	Reported Financial Relationship
Alison Burrows	Nothing to disclose
Kelly Heacock	Nothing to disclose
Dee Morgillo, MEd., CHCP	Nothing to disclose
Holly M. Hampe, D.Sc., RN, MHA, MRM	Nothing to disclose

## Disclaimer

Participants have an implied responsibility to use the newly acquired information to enhance patient outcomes and their own professional development. The information presented in this activity is not meant to serve as a guideline for patient management. Any procedures, medications, or other courses of diagnosis or treatment discussed in this activity should not be used by clinicians without evaluation of patient conditions and possible contraindications on dangers in use, review of any applicable manufacturer's product information, and comparison with recommendations of other authorities.

## Americans with Disabilities Act

In compliance with the Americans with Disabilities Act, we will make every reasonable effort to accommodate your request. For any special requests, please contact MHEI at 410-796-6239 before the meeting dates.

## Requirements for credit:

- Attend/participate in the educational activity and review all course materials.
- Complete the CE Declaration form online by 11:59 pm ET June 27, 2017. Instructions will be provided. If you do not enter the online portal by the above date, you will not be able to retrieve your statement of participation.
- Upon successful completion of the online form, your statement of completion will be presented to you to print.