

TJC & CMS Update: Success Built on a Foundation of Regulatory Compliance & Survey Savvy

Program Overview

Regulatory and accrediting organization requirements are the foundation for quality care and patient safety – the requirements upon which healthcare organizations build excellent practice. As accrediting organizations, including The Joint Commission, have aligned requirements and processes to meet the expectations of the Centers for Medicare and Medicaid Services (CMS), issues of standards interpretation, survey nuances and strategies for compliance have evolved.

This session will provide changes to CMS Conditions of Participation & the State Operations Manual and revisions to TJC accreditation requirements for the hospital program. In addition, current top scoring TJC and CMS findings will be reviewed along with strategies for sustainable compliance. The focus here will be on new trends in Requirements for Improvement (TJC) and Deficiencies (CMS). We will review findings from actual survey reports and demonstrate a more sustainable approach to corrective action planning, implementation and ongoing monitoring.

Program Objectives

1. Discuss one standard/finding that can result in a condition-level finding and require a follow-up visit
2. Identify at least one frequently scored standard and one strategy to achieve sustained compliance
3. Name one way to involve and help everyone understand their role in promoting patient safety



About the Speaker

Sharon Dills currently serves as Executive Consultant with Courtemanche and Associates. As a consultant and educator

Continued on next page



DATE/TIME

Thursday, October 27, 2016

8:00 AM –4:00 PM

Registration and Continental
Breakfast begin at 7:30 AM

REGISTER
NOW

LOCATION

Maryland Hospital Association
6820 Deerpath Road
Elkridge, MD 21075

PROGRAM FEE

Early Bird Member Discount \$249
(Register & Pay by September 27, 2016)

MHEI Member: \$349
(After September 27, 2016)

Non-MHEI Member: \$499

REGISTER

To register, please visit MHEI.org.

Questions? Contact Kelly Heacock,
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TJC & CMS Update: Success Built on a Foundation of Regulatory Compliance & Survey Savvy (continued)

on Joint Commission (TJC) and regulatory compliance matters, Ms. Dills assists clients with Ongoing Accreditation Readiness and Priority Focus processes, providing on-site system evaluations, consultations, education, and training. As an educator in healthcare, Ms. Dills has implemented solutions to improve patient care and regulatory outcomes. For example, she developed a system-wide tracer team and educated the participants, created numerous regulatory forms/audits to ensure and monitor compliance, and served as Chair for patient-related research projects. She is an experienced regulatory evaluator, Magnet advisor and recently received certification as a Six Sigma Green Belt. In addition to Joint Commission (TJC) requirements, she is well-versed in the requirements and survey processes of accrediting organizations and regulatory agencies such as Centers for Medicare & Medicaid Services (CMS), DNV Healthcare and others.

Who Should Attend

All hospital staff involved in Joint Commission Surveys and Preparation, including Hospital Leadership, Physicians, Infection Control Coordinators/Management, Quality Management Professionals, Nursing Staff, and Pharmacists.



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