



WEBINAR:

CARE TRANSITIONS AND REDUCING HOSPITAL READMISSIONS [W12.03.29]

Thursday, March 29, 2012 / 10:00AM-11:00AM EST

The Medicare Payment Advisory Commission (MedPAC) has estimated that nearly 1 out of every 5 Medicare patients admitted to the hospital is readmitted within 30 days. Unplanned readmissions are estimated to cost Medicare approximately \$17.4 billion annually. CMS plans to withhold a portion of all inpatient Medicare payments due to excessive readmissions starting with up to 1% in 2013, 2% in 2014, and rising to 3% in 2015 and beyond. Also, beginning October 2012 hospitals will be held accountable for Acute MI, Heart Failure and Pneumonia core measures. CMS will begin to make value-based incentive payments to acute care hospitals, based either on how well the hospitals perform on certain quality measures or how much the hospitals' performance improves on certain quality measures from their performance during a baseline period.

This webinar will address care coordination strategies to reduce preventable hospital readmissions and tools to measure effectiveness. Also, learn about one healthcare systems successful transition management program.

Program Topics:

- The need for care coordination
- Medication statistics
- How soon should a patient be seen by a primary care physician or specialist after hospital admission?
- Why within 30 days
- Why establish a Transition Manager (TM) role?
- What is the TM program?
- TM program goals
- Coleman Model
- Key elements of Coleman
- Naylor Model
- Key elements of Naylor
- Advantages of a nurse practitioner (NP)
- Recommendations from studies in heart failure patient management across the continuum that work
- Heart failure NP management process
- How are TMs deployed?
- TM Caseload
- Duration of TM care
- TM documentation
- How do you measure success?
- Emory University Hospitals - heart failure
- Collaborative efforts to reduce readmissions
- What have we learned?

Objectives:

At the completion of this program, the participants will be able to:

1. Describe the need for care coordination of patients at high-risk for hospital readmission
2. Define Emory Healthcare's Transition Manager Program
3. Identify tools to measure effectiveness
4. Describe ways to collaborate with external partners to improve care coordination and reduce readmissions

Target Audience: CEO, CFO, COO, CMO, CNO, Board Members, Case Managers, all Clinical Nursing Leadership, all Clinical Leadership, Pharmacy Director, Dietary Director, Social Services, Discharge Planners, The Joint Commission Coordinators, Performance Improvement Directors, Risk Managers, Safety Officers, and anyone else who is interested in care transitions/preventing readmissions

Faculty:

Naph'tali Edge, RN, MSN, FNP-BC, CLNC, MBA Director of Transition Management Emory Healthcare Atlanta, GA

Naph'tali (Tali) B. Edge is the Director of Transition Management at Emory Healthcare. His recent work experience includes working at Grady Health System as a NP in the Asthma/Allergic clinic and as a Senior Chief Clinical Officer for Kindred Healthcare. Tali received his Bachelor's and Master's of Science in Nursing from Howard University and his Master's in Business Administration from University of Indianapolis.

**The speaker has no real or perceived conflicts of interest that relate to this presentation and there will be no discussion of unlabeled uses of drugs/devices.*



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You should register at least five (5) business days prior to the event to ensure optimal processing of conference materials. To register, please submit the attached registration form. **Without payment (via check or credit card), your registration cannot be processed, and you will not receive connection instructions.**

Prior to the event, you will receive a file with the link to the webinar, call-in phone number, and link to the handout. You are encouraged to make enough copies of the handout for all the participants at your hospital. If you have not received an e-mail with instructions [via the e-mail you provided on the registration form](#) or if you are unable to download or open presentation materials, at least three (3) business days prior to the event, please contact Jena Lindenbaum at 410.796.6239 or via e-mail to jlindenbaum@mhei.org

Substitution, Transfer and Cancellation Policy

Cancellations received in writing (email preferred) up to five (5) business days prior to an event will be given a full refund. Refunds will not be issued for cancellations received less than five business days prior to an event or for any no shows.



Registration Fee \$175 per Webinar/Session for MHEI members; \$300 for non-members

Registration fee covers one or multiple participants at one location (**one connection per registration**) and includes one set of instructional materials/handouts. Advance registration is required to ensure delivery of instructional materials. **Without payment (via check or credit card), your registration cannot be processed, and you will not receive connection instructions.**

One (1) webinar connection (\$175/MHEI members; \$300/non-members)

One (1) webinar connection & a CD recording of the webinar (\$250/MHEI members; \$375/non-members)

CD recording of the webinar Quantity _____ x \$100

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