



WEBINAR:

FINDING AND BECOMING AN EFFECTIVE MENTOR

Tuesday, August 17, 2010 / 10:00-11:30 AM EDT

This presentation focuses on the realities of mentoring partnerships in today's healthcare environment. Mentoring provides a unique opportunity for the mentor to provide guidance and growth for others. For those being mentored, it is an opportunity to discuss and learn in a trusting, non-threatening environment. Effective mentoring partnerships are positive.

Program Topics:

- Successfully selecting an effective mentor
- Components of effective mentoring partnerships
- Avoiding the mentoring traps
- Assessing your mentoring talents
- Structuring the mentoring partnership
- Ten specific effective mentoring behaviors
- Understanding what the "mentoree" needs
- The teacher learns more than the student

Objectives:

- Identify opportunities for forming successful mentoring partnerships with effective expectations
- Discuss ways to reduce the negative impact of the mentoring traps
- List ways to assess individual mentoring talents
- Describe ways to effectively structure mentoring discussions and partnerships
- Identify ways to maximize mentoring skills and abilities
- Discuss the specific deliverables that "mentorees" need for success

Target Audience: COOs, CNOs, Nursing Leadership, Hospital Leadership, Department Heads, The Joint Commission Coordinator, Safety Officer and Staff, Performance Improvement Staff, Risk Managers, Nursing Home Administrators and those interested in management

Faculty: Harry Chambers, President, Trinity Solutions, brings 30+ years of practical organizational experience to his programs. His experience ranges from an hourly employee to executive officer in the sales, operations, training and administrative areas. He is President of Atlanta-based training/consulting companies, Trinity Solutions, Inc. and H.E. Chambers and Associates. Harry has trained, facilitated and consulted with Boise State University, the University of Minnesota, and he is affiliated with the Sam M. Walton Center for Management and Executive Development at the University of Arkansas. He has presented programs for healthcare and hospital associations across the country. He is a frequent presenter at Inc. Magazine's Leadership Development Conferences and his work has been featured on the web sites of CNN FN and Business Week Online. An award-winning author, his books have been translated into six foreign languages. His articles, excerpts, and direct quotes appear in many publications and journals, including *Executive Excellence*, *Success* and *Cosmopolitan* magazines. He has been interviewed on **NBC's Today Show**, **ABC's Morning News**, and **National Public Radio's Morning Edition**. He is a frequent guest on radio talk shows discussing "**Negativity in the Workplace**" and "**Dealing with Bad Attitudes**" along with a variety of management and leadership issues.



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Prior to the event, you will receive a file with the link to the webinar, call-in (bridge) phone number, and link to the handout. You are encouraged to make enough copies of the handout for all the participants at your hospital. If you have not received an e-mail with instructions via the e-mail you provided on the registration form or if you are unable to download or open presentation materials, at least three (3) business days prior to the event, please contact Mary Hofbauer Brown at 410.796.6204 or via e-mail to mhbrown@mhaonline.org.

Substitution, Transfer and Cancellation Policy

Refunds, minus a \$25 processing fee, will be granted if requests are received by MHEI at least 5 business days prior to the program. No refunds will be issued after that date. Substitutions, however, are permitted.

Registration Fee \$150 per Webinar/Session for MHEI members; \$250 for non-members

Registration fee covers one or multiple participants at one location (**one connection per registration**) and includes one set of instructional materials/handouts. Advance registration is required to ensure delivery of instructional materials. Upon receipt, additional handouts can be copied.

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